

EXHIBIT 20

Kristin M. Drieman

From: Kristin M. Drieman
Sent: Wednesday, June 02, 2010 5:00 PM
To: 'Strapp, Michael'; 'ePlus Goodwin Service'
Cc: William D Schultz
Subject: ePlus v. Lawson
Attachments: Download libraries.docx

Michael,

Attached please find instructions regarding the source code files produced as L0417613. The documents referenced in the instructions were downloaded from the ftp site and copied to the DVD provided to you on May 24, 2010.

Thank you.

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07/02/2010



Create 4 save files – one for each library.

Start an FTP session – be in BIN mode

FTP the files from CIBER's FTP site

Save file	Library	Number of objects
LAW61ENV	LAWSON	1866
LAW61DBF	LAWDBFTRN	4123
LAW61PGM	LAWPGM	6324
LAWS61SRC	LAWSRC	75

Do a RSTLIB to restore the libraries.